

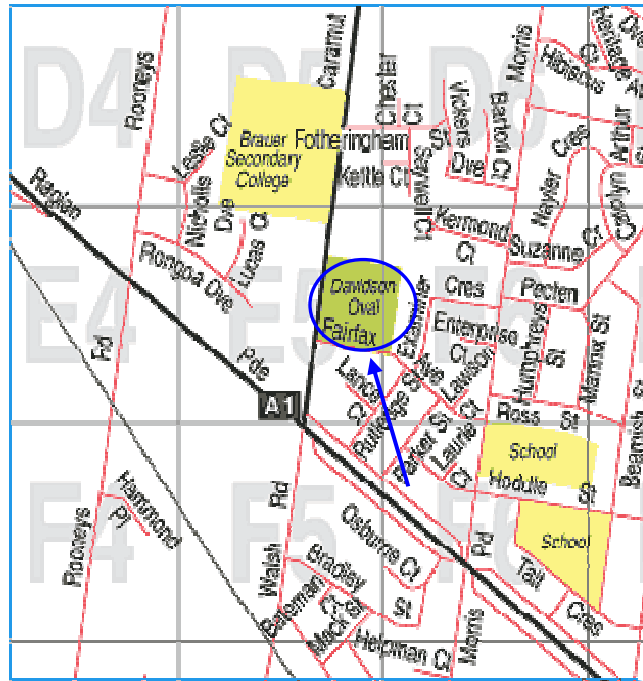
**Predict, Assess & Respond  
to  
Aggressive Assaultive  
Behaviour**

**Please Note:**  
**'NO ADMITTANCE WITHOUT  
REGISTRATION'**

Cost is:  
**\$ 60-00 includes GST**  
For  
South West Sub-Region Consortium

**\$120.00 includes GST**  
for all other participants  
for the 2 days

**These sessions are free for  
South West Healthcare  
Psychiatric Services**



**Do you want to know  
how to deal with  
Predict, Assess  
& Respond to  
Aggressive  
Assaultive  
Behaviour**

8.30 – 5.00 PM

**FACILITATORS:**

Barry Rawlings  
Neil O'Brien  
Janet Punch

Janet, Neil & Barry are qualified Professional Response Trainers having undertaken a comprehensive training course with MTU Training Concepts Pty Ltd.

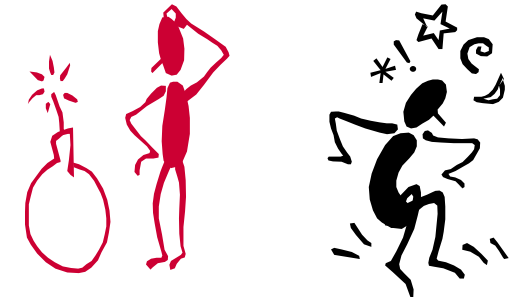
Staff who have participated in these workshops have found them extremely beneficial in helping deal with difficult people.



**10 CNE Points**

This workshop has been endorsed by APEC no 0406282 as authorized by Royal College of Nursing, Australia according to approved criteria

**Warrnambool Campus**



**Monday 4th & Tuesday 5th October 2010**

**Old Collegians Football Club  
Caramut Road  
Warrnambool 3280**

## Predict Assess & Respond To

Agencies which assume responsibility for the understanding and management of persons with a history of aggressive / assaultive behaviour face an increased level of risk. This very successful workshop has been taught to hundreds of agencies in Australia, the USA and Canada.

*The workshop is organised around a set of principles which collectively state that staff members who have developed a systemic approach to assaultive behaviour are less likely to injure or be injured during an assaultive incident than staff members without a systematic approach. Parents have also found the methods invaluable within home settings.*

### Organisations using Predict, Assess & Respond to Assaultive Aggressive Behaviours in Australia

- Government human service agencies
- Community based agencies
- Education authorities
- Psychiatric hospitals
- Residential care agencies
- Community mental health services
- Drug and alcohol treatment agencies
- Juvenile justice and youth service agencies
- In-Home service providers & agencies.

# COURSE CONTENT

0830 – 1700 hrs

- **PURPOSE** do you want to change aggressive / assaultive behaviour?
- **PROFESSIONALISM** motivation and attitude of staff are predictors of safety
- **PREPARATION** including staff attire, mobility, observational strategies & self-control plans
- **IDENTIFICATION** an interdisciplinary approach to assaultive behaviour, including the following models: Legal, Stress, Developmental, Communication, Environmental, Basic Needs, Socio Cultural & Common Knowledge
- **RESPONSE** a hierarchy of techniques are practiced, ranging from crisis communication to evasion to manual restraint
- **RECORDING** essential components of accurate & effective documentation.

*Lunch provided*

**PLEASE NOTE: It is advisable that you wear comfortable clothing ie. Tracksuit & runners for Day 2**

Tax invoice  
South West Healthcare  
ABN 41 189 754 233  
REGISTRATION FORM

## Predict, Assess & Respond to Aggressive Assaultive Behaviour

**Monday 4th & Tuesday 5th October 2010**

Completed Registration Form & Payment must be received prior to 30th September 2010.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Email: \_\_\_\_\_

Employer: \_\_\_\_\_

Position Held: \_\_\_\_\_

Contact Number: \_\_\_\_\_

### COST

SWH Staff \$60    Others \$120    SWH Psych FREE

METHOD OF PAYMENT – no cash payments

### CHEQUE/MONEY ORDER

Payable to:

Health Education

South West Healthcare

Ryot Street

Warrnambool 3280

VISA CARD

MASTERCARD

ORGANISATION ARE PAYING

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Credit care number

\_\_/\_\_/\_\_  
Exp date

### Cancellation Policy

Cancellations received less than 5 working days prior to course commencing **will not** receive a refund.

BOOKINGS & REGISTRATION – Send to

Jenice Smart

Education Manager

Phone: (03) 5563 1633

Fax: (03) 5563 1627

Registration Closes: Thursday 30th September 2010

*Fully catered*