

STRATEGIC THEMES 2009-2012

The following themes have been derived from the key stakeholder and community consultations undertaken during the year and will form the basis for annual operational plans over the next three years.

PLANNING COLLABORATIVELY FOR OUR COMMUNITY'S WELL BEING – *Building together our community's capacity*

- Create strategic partnerships for whole of community capacity building with such organisations as the Shire, Emergency Services, South West Primary Care Partnership, Parks Victoria, Community Groups
- Strengthen strategic relationships with local and regional health agencies for service delivery coordination
- Focus on partnering with local industry and businesses

ENSURE ACCESS TO SERVICES BASED ON COMMUNITY NEEDS – *Services where and when people need them*

- Ensure Primary Health care in all that we do
- Focus on Emergency Services that ensure stabilisation and appropriate transfer
- Coordinate our Acute and Primary Care Services to support our aged residents to stay in their community
- Develop a coordinated approach to Chronic Disease Management
- Maintain a flexible approach to acute services through day stay, medical and maternity services

ATTRACTING, CARING FOR AND PLANNING WITH OUR PRESENT AND FUTURE WORKFORCE - *Take the long term view when planning for the future*

- Instigate a pilot project for future sustainable workforce models for provision of health care in rural areas focussing on general practitioners, nurses and allied health
- Focus on sustainable models of General Practice
- Succession planning for workforce
- Plan for training and support of multi-skilled staff

BEING CONNECTED WITH OUR COMMUNITY - *Ensure a partnership with our community*

- Enhance our community development role
- Develop a communication strategy

LEADERSHIP IN GOVERNANCE - *Planning for a strong future*

- Board development for governance processes and long term sustainability
- Focus on internal and external communication
- Strengthen financial due diligence
- Enhance our profile in the community
- Focus on quality and risk related to the services we provide
- Continue to implement information technology to enhance patient care and administrative efficiency