

VALUES

Integrity:

- ◆ We strongly adhere to moral and ethical principles
- ◆ We act with sound moral character and honesty
- ◆ We earn trust through professional behaviour
- ◆ We are loyal to colleagues and the organisation

Respect :

- ◆ We value the qualities, beliefs and abilities of individuals
- ◆ We have empathy and compassion
- ◆ We encourage, support, and nourish self esteem
- ◆ We positively assist learning and development

Accountability:

- ◆ We are responsible for quality of care, services, and teamwork
- ◆ We transparently report and explain
- ◆ We are answerable for the consequences resulting from our actions

Lorne
Community
Hospital

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*The only Hospital on the
Surf Coast!*

Lorne
Community
Hospital

Strategic Plan

2009 - 2012

*Promoting
Wellness*

Lorne Community Hospital
Albert Street
Lorne VIC 3232

LORNE COMMUNITY HOSPITAL

MISSION STATEMENT

The Mission Statement of the Lorne Community Hospital is to provide high quality care through the provision of a range of viable and integrated Health, Aged and Community Care Services.

VISION

To enhance the health and wellbeing of our community by increasing the diversity and flexibility of services, and building alliances within our region.

STRATEGIC PROJECT PRIORITIES

Health and Wellbeing Forum

Conduct a facilitated forum to engage and educate key stakeholders about community health needs in Lorne and surrounds, resulting in an action plan.
Priority Timeline - October 2009

Improve Community Access

Develop a signage plan and communications strategy
Priority Timeline - Commence by December 2009

Strengthen Organisation Climate

Establish periodic measurement to ensure effective leadership, teamwork, and optimal performance is being achieved.
Priority Timeline - Commence 2009-10

Accommodation Flat Renovation

Upgrade the existing 2 bedroom flat on the Hospital site, for visiting staff and locum GPs
Priority Timeline - Complete by December 2012

“On the Job” Traineeship - Governance Support

Facilitate succession planning and transfer vital organization knowledge and skills that supports governance.
Priority Timeline - 2009 to 2011

Workforce Capacity Building

Establish a staff scholarship program by building a base of invested capital from which interest can be drawn to fund ongoing staff education scholarships.
Priority Timeline - 2009 to 2012

STRATEGIC DIRECTIONS 2009-2012

Key Area 1—Engagement

E1 : Partnerships

Develop and maintain partnerships that support LCH

E2 : Communication

Develop a strategic communication strategy

E3 : Staff

Implement a leadership development model

E4 : Community

Increase community awareness of services
Develop a strategy for increasing community participation
Identify opportunities to raise community literacy and awareness

Key Area 2—Population Health

PH1 : Wellness Model

Define the wellness model
Align directions of LCH with G2I
Integrate wellness model in all services

PH2 : Community Needs Focus

Develop a strategy for responding to the Community Needs Analysis, an Action Plan and Report Card
Develop a process to continue to capture and document information

PH3 : Service Planning

Review the existing LCH service profile
Develop a dynamic and strategic service planning process

Key Area 3—Quality, Risk and Safety

QRS1 : Compliance

Develop a streamlined and coordinated system
Develop sound knowledge and leadership

QRS2 : Sound Governance

Develop a systems approach to governance
Improve reporting at all levels.

QRS3 : Succession Planning

Develop a strategic workforce plan

QRS4 : Accreditation

Develop a systems approach to quality, risk and safety
Promote a positive workplace culture

Key Area 4—Sustainability

S1 : Financial Viability

Maintain a broad based strategy
Maintain a planned fundraising program
Maintain a strategic budget

S2 : Resource Management

Establish a conscientious culture within the organisation
Promote community responsibility

S3 : Workforce

Develop a sustainability focus
Develop a leadership model

S4 : Business Performance

Develop a minimum data set of Key Performance Indicators (KPIs)

