

2009-2010

**CASTERTON MEMORIAL HOSPITAL
OVER-ARCHING STRATEGIC PLAN 2009 - 2010**

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**MINISTER FOR HEALTH
THE HON. DANIEL ANDREWS, MP.**

REGIONAL DIRECTOR ~ Mr.Jim Higgins

BOARD OF MANAGEMENT

**Mr.R.Dalby ~ Mr.D.Huett ~ Mr.T.Baker ~ Mr.E.Edge ~ Mr.A.Bunnik ~ Mrs.C.Brown ~ Mr.G.Sheppard ~ Dr.T.Halloran ~ Rev.A.Hayes
(Board Chair) (Vice Chair) (Audit Officer)**

EXECUTIVE

**Mr.O.Stephens ~ Chief Executive Officer
Ms.Mary-Anne Betson, Manager of Nursing**

VISION STATEMENT

To provide appropriate Health, Aged, Residential & Primary care services to Casterton and District and seek to improve access for rural consumers to healthcare and related services.

To ensure that our services will be supported by appropriate resources and subject to on-going population health planning, standards, risk management and quality improvement assessment.

To support the Vision Statement of C.M.H the following Strategic Objectives and associated KPI's will need to be achieved;

Priority Weighting 1 to 5: (1) = Highest

STRATEGIC OBJECTIVES & KEY PERFORMANCE INDICATORS				
PHYSICAL FACILITIES / ASSETS	GOVERNANCE CORPORATE & CLINICAL	QUALITY IMPROVEMENT RISK MANAGEMENT	HUMAN RESOURCES	SERVICES DEVELOPMENT
(1) General services zone redevelopment	(1) Maximise financial sustainability / administrative efficiency.	(1) Maintain Aged Care Accreditation 12/09	(2) Ensure skills & competency to all service disciplines.	(2) Detailed community survey on services & perceived population health needs.
(3) Refreshed IT infrastructure SWARH & CMH	(4) Two new Board Members to enhance current skill mix.	(3) Expand existing benchmarking models relevant to C.M.H.	(4) Improve & Develop volunteer supports.	(3) Implementation & review for expansion C.M.H Community Transport Service.
(3) Assets & infrastructure capacity & fabric review	(3) Continued Board education in-house and State level.	(2) OH&S, Legislative compliance & on-going risk assessment.	(3) Increased educ'n & training from external presenters.	(2) Increased health promotion & activities programs.
(2) Engage in next Master Planning exercise	(3) Develop Public information & communication strategy.	(2) Review & rationalise quality audits & safety checks.	(2) On-going system of recruitment & workforce manag'nt	(2) Implementation of positive links program(G.House) & broader community social inclusion for and with residents.
(2) Investigate supported accommodation models.	(2) 2 x Clinical Governance workshops. Staff & Board.	(2) ACHS Accreditation, the next Plato of achievement in 2011.	(3) Map CMH workforc composition, current future needs.	(3) Continue advocacy for Air-strip up-grade 24/7 retrieval access.
(4) Review environmental control systems efficiency	(2) On-going active participation in Area Based Planning for the	(3) Agreed bi-partisan Medical staff communication & input policy /	(3) Senior personnel succession planning	(2) Sustain existing mental health personnel & improve networks

and effectiveness.

Great South Coast sub-region.

process.

dialogue & planning.