

# WANNON POST ACUTE CARE PROGRAM

## What is Post Acute Care?

Post Acute Care (PAC) is managed short-term care provided to patients who have had an acute episode of ill health, with more complex needs during the period of recovery.

It provides additional (not substitute) health and community services.

These services are case managed by the PAC team.

## Services which may be provided

- DISTRICT NURSING
- MEALS ON WHEELS
- ALLIED HEALTH SERVICE
- PERSONAL CARE
- ACCOMMODATION
- WOUND MANAGEMENT
- HOME HELP
- MIDWIFERY CARE
- CHILD/ADOLESCENT CARE
- RESPITE CARE

## Eligibility

A risk screen and assessment tool are used to assist in determining the eligibility of the patient.

The following indicators are part of the process:

- the patient presents with an acute episode of ill health at a public hospital
- the patient is in the recovery phase
- the patient has been identified as requiring assistance
- assessment declares the patient to be eligible
- managed, short-term care is required
- written consent by the patient is required to participate in the program

## PAC Process

All patients admitted to the program will have:

- individual needs
- needs identified
- case managed services
- a care plan formulated
- services negotiated and put into place
- care monitored and regularly re-assessed to determine an appropriate discharge date
- emergency contact information

Each patient will be issued with an evaluation form on discharge to determine the effectiveness of the program.

**FOR FURTHER INFORMATION  
REGARDING WANNON PAC  
PLEASE CONTACT:**

Warrnambool

South West Healthcare

Phone: 5563 1595  
Fax: 5563 1415  
Mobile: 0417 303 660

Portland

Portland District Hospital

Phone: 5521 0607  
Fax: 5521 0372  
Mobile: 0407 803 628

Hamilton

Western District Health Service

Phone: 5571 0504  
Fax: 5571 0323  
Mobile: 0409 162 910

**COST:**  
*There is no cost for Post Acute Care Services put in place for the patient. However the patient is required to continue to pay for existing services.*

**PATIENT INFORMATION**

**PATIENT RIGHTS**

- To receive the best care with confidentiality
- To be treated with respect and privacy
- To participate in your plan of care
- To be informed of available services
- To be given a contact number
- To refuse any service

**PATIENT RESPONSIBILITIES**

- To understand your rights
- To consent to receive services
- To consent to the exchange of information
- To be considerate to staff
- To contact services if unavailable
- To return the discharge agreement and evaluation

**WANNON  
POST ACUTE  
CARE  
PROGRAM**

*Helping your recovery  
at home, following  
your stay in hospital*

